

EO CHARGING



ELECTRIC VEHICLE CHARGER - GUARANTEE

INTERNATIONAL

Your EO Charging electric vehicle charger has the benefit of our manufacturer's product guarantee, which covers the product for 3 years from the date of purchase.

This gives you the reassurance that if, within that time, your charger is proven to be defective because of either workmanship or material defect we will, at our discretion, either repair or replace the charger free of charge. You will be responsible for covering the costs associated with sending out an engineer to remove the existing charger and replace it with either a new one or the repaired one.

This guarantee is subject to the following conditions:

- The charger has been installed by an approved installer and operated correctly
- The charger is used only on the electricity supply printed on the rating plate
- The charger has been used only to charge an electric vehicle
- The charging cable has been replaced in the holding socket when not in use (applies only to tethered units not socketed units)
- The charger has not been altered, serviced, maintained, dismantled or otherwise interfered with by any person not authorised by us or our appointed agent. For the avoidance of doubt any attempt to open the unit by anyone other than ourselves or our appointed agent will invalidate the guarantee
- Any repair work must be undertaken by us or our appointed agent
- Any parts removed during repair work or any charger that is replaced become our property

The guarantee does not cover:

- Damage resulting from transportation, improper use, wear and tear, neglect or interference or as a result of improper installation
- Replacement of any consumable item or accessory not supplied by us.

Essential Contact Information

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Juuce Limited t/a EO Charging

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